



Dime Secure Browser

UPGRADE INSTRUCTIONS FOR MAC



Member
FDIC

Dime Community Bank



GETTING STARTED

Dime Secure Browser Upgrade Instructions

IMPORTANT: The user completing this upgrade must have administrative rights to the Mac. If you do not have administrative rights, the installation of the new version of Dime Secure Browser will not properly install. Please have an administrator present to make these changes. **If Dime Secure Browser is not updated, you will not be able to login to Business Online Banking or Business Online Banking PLUS..**

1. Upon opening Dime Secure Browser, click: **Upgrade Available** in the bottom right-hand corner.

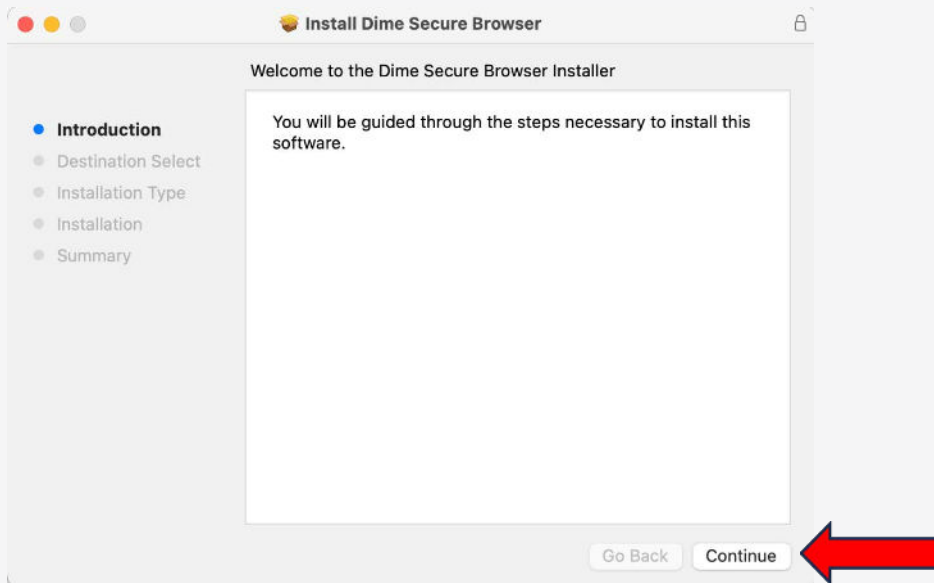


2. Click on the file in the top right-hand corner to start the installation.

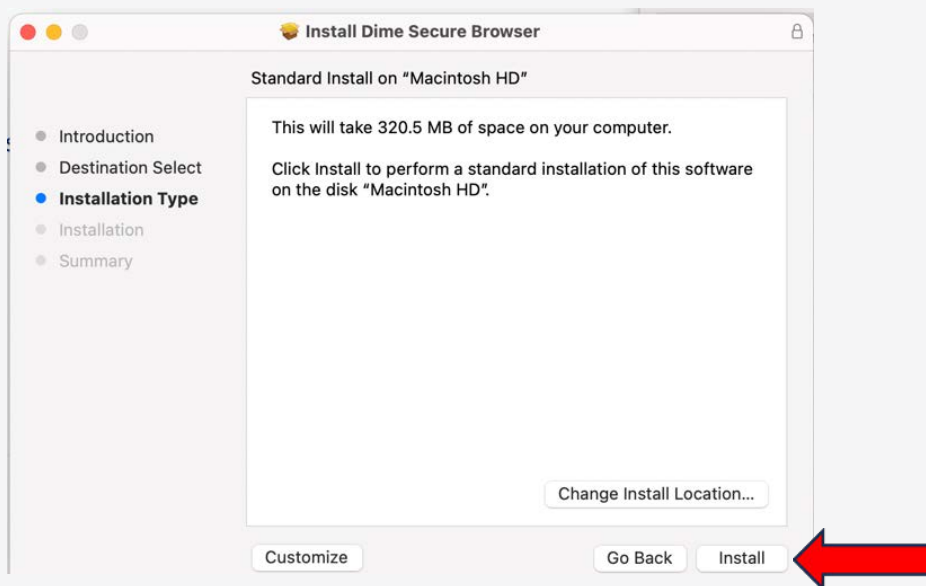




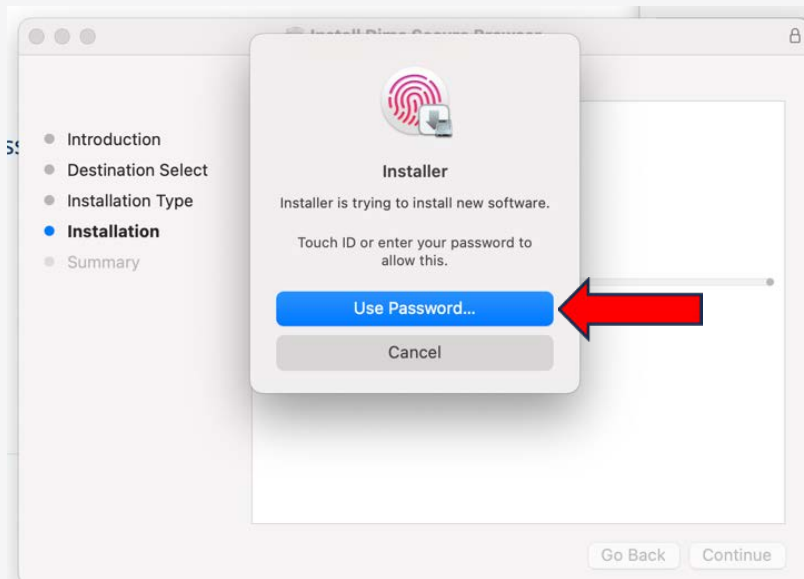
3. Click **Continue** in the Install Dime Secure Browser window.



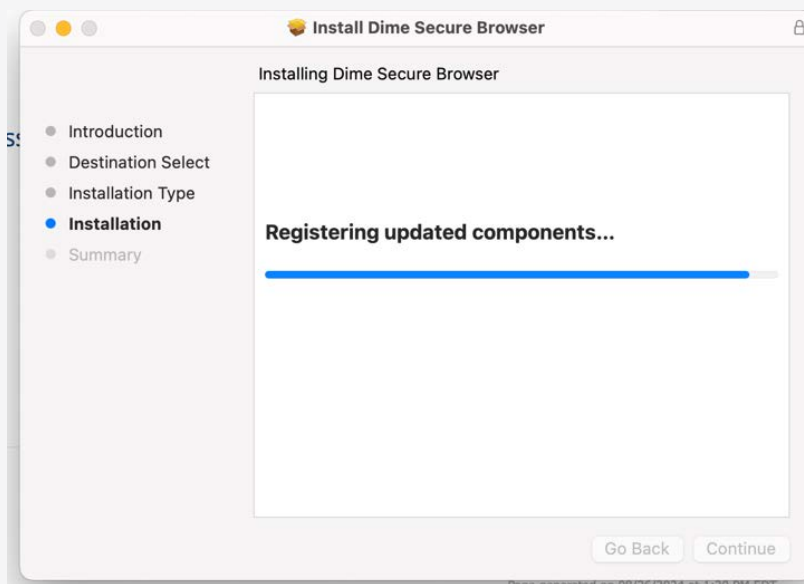
4. Click **Install** in the Standard Install on "Macintosh HD" window.



5. The system will now prompt for an administrative password. If the user is not an administrator on the Mac, the install will fail.

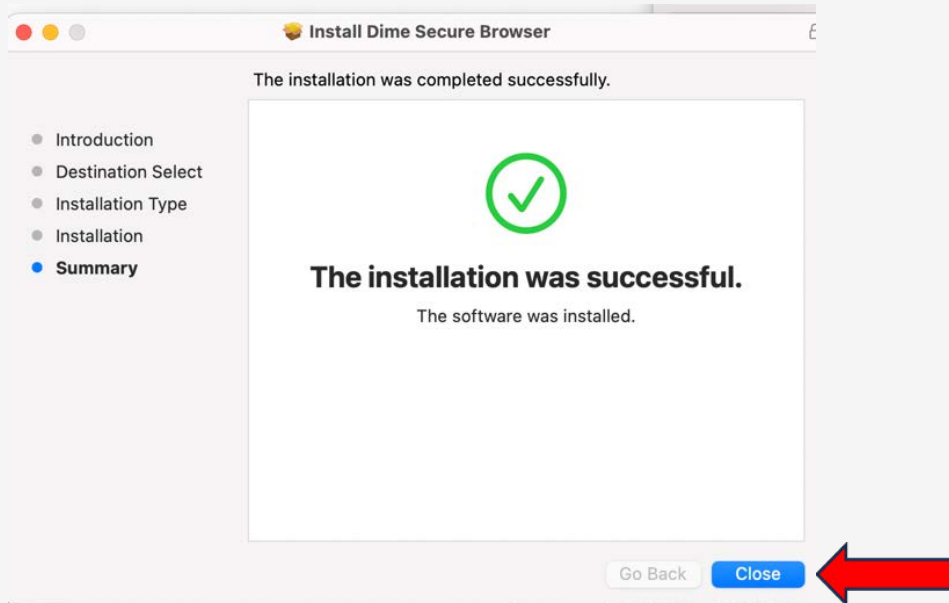


6. The system will continue to install the components of Dime Secure Browser.

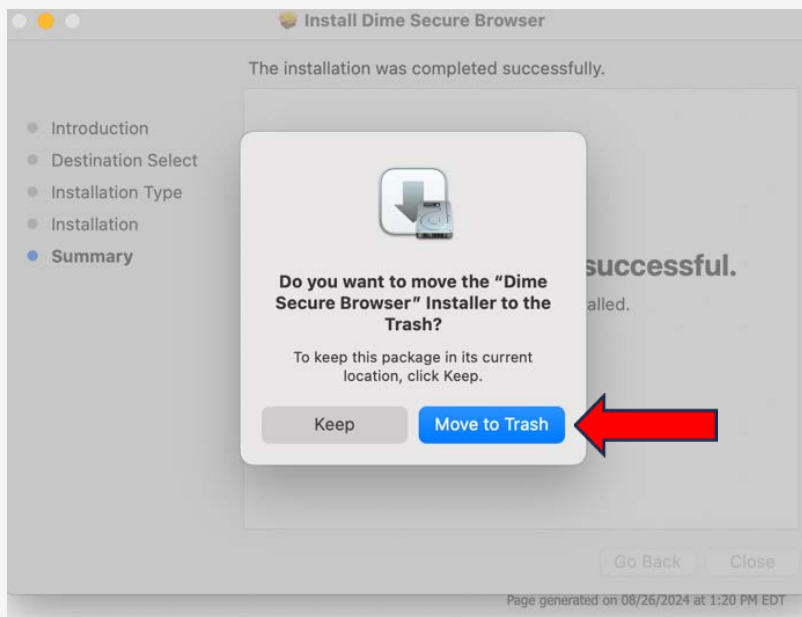




7. The installation was completed successfully window will appear. Click **Close**.



8. Click **Move to Trash**.





9. Click on the **Dime Secure Browser** icon in the **Launchpad**.



10. The **upgrade is complete**. The new version will appear in the bottom right-hand corner.



For additional information or assistance, please contact Dime's Treasury Management Support Team at 631-723-7620 or email at tmsupport@dime.com during normal business hours:

Monday – Thursday: 8:00am to 5:00pm
Friday: 8:00am to 6:00pm
Saturday: 9:00am to 1:00pm