



# Dime Secure Browser

INSTRUCTIONS FOR PC



Member  
**FDIC**

Dime Community Bank

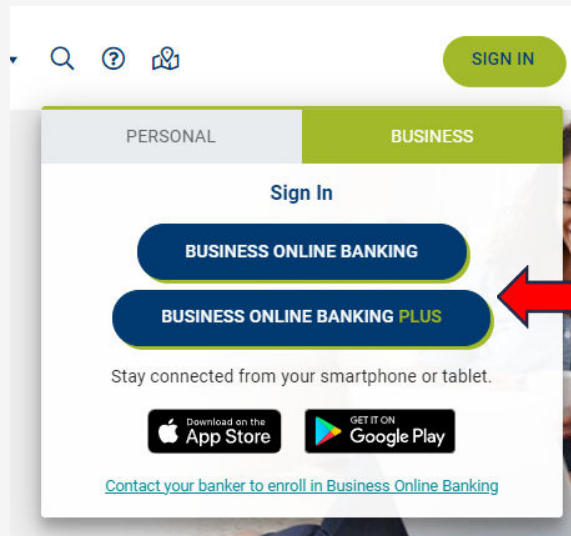


**GETTING STARTED**

**IMPORTANT. To complete the installation of the Dime Secure Browser, administrator rights for the device are required. Please have an administrator present to assist with this installation. You will be unable to login to Business Online Banking or Business Online Banking PLUS until the secure browser is properly installed.**

**Please follow steps below**

1. Go to **dime.com**. Click **Sign-In**. Click **Business Online Banking PLUS**.

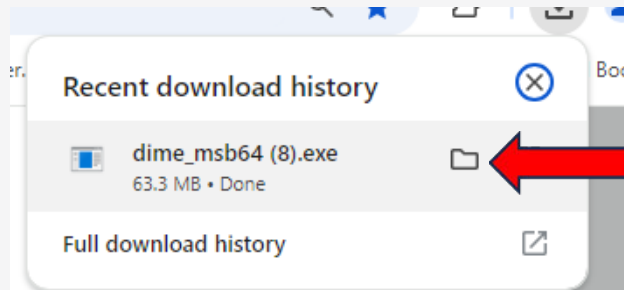


2. Click on **Click here to download Dime Secure Browser**.

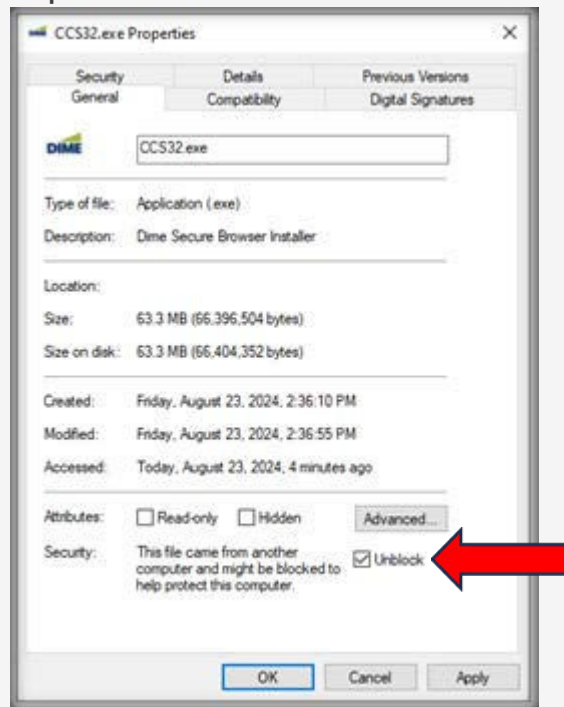




3. Click on the downloaded file and click on Show in Folder



4. Right-click the installer file and select **Properties** then check the **Unblock** checkbox and click **OK**.



5. Close the **Dime Secure Browser** before proceeding to the next step.

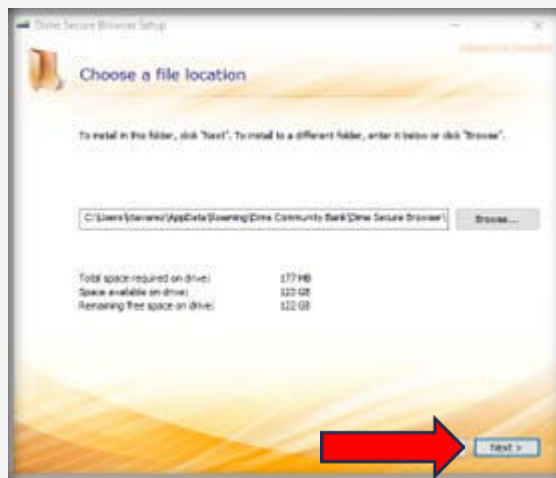
6. Right-click the installer file and select **Run as administrator**.



7. Click **Next**.



8. Click **Next**.





*Dime Secure Browser Instructions cont.*

9. Click **Install**.

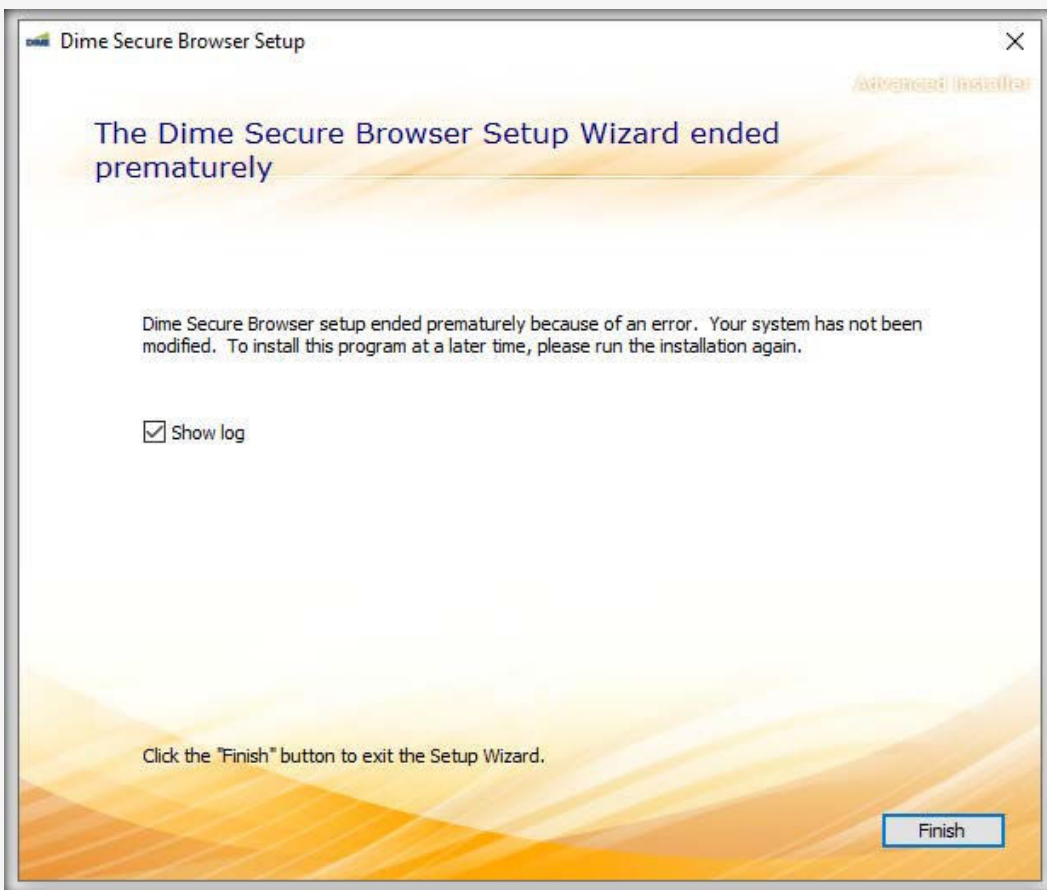


10. **The upgrade is complete.** The bottom right-hand corner will now reflect **Version 24.1.202.0**. Dime Secure Browser will now allow you access to online banking.





**Error message if the upgrade is performed by someone without administrator rights:**



**If you receive this error, please remove the original download of Dime Secure Browser and have an administrator complete the process from step 1.**

**For additional information or assistance, please contact Dime's Treasury Management Support Team at 631-723-7620 or email [tmsupport@dime.com](mailto:tmsupport@dime.com) during normal business hours:**

**Monday – Thursday: 8:00am to 5:00pm  
Friday: 8:00am to 6:00pm  
Saturday: 9:00am to 1:00pm**