



Out of Band Text First Login

Business Online Banking



Member
FDIC

Dime Community Bank



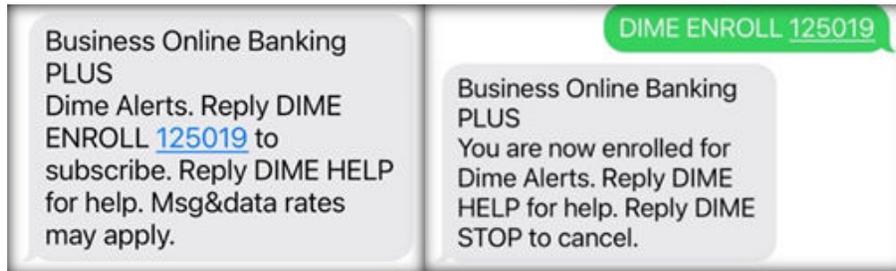
Out of Band with Text First Login – Business Online Banking

1. To begin, register your mobile phone to receive secure text messages from the bank. A text message will be sent to the mobile number you provided.

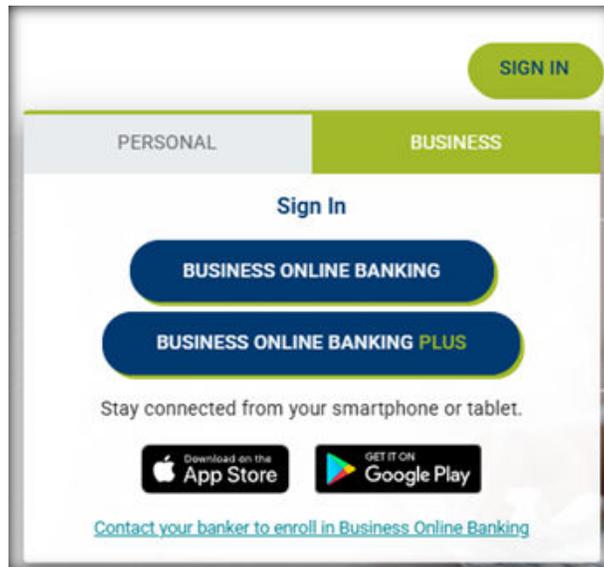
Open the message and reply with:

DIME ENROLL [your unique enrollment number]

Once your reply is received, you'll get a confirmation text letting you know your enrollment was successful.



2. Go to <https://www.dime.com>.
3. Click the **Sign In** button at the top right of the homepage.
4. Select the **Business** tab.
5. Then click on **Business Online Banking** to proceed to the login screen.





6. Enter your **Company ID** and **User ID** and click **Login**.

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Welcome to Business Online Banking

■ = Required Field

Company ID
20250623
This value is case sensitive.

User ID
Outofband
This value is case sensitive.

Login Help >

Terms and Conditions >
Privacy Policy >
Contact Us >

Login

7. Click on **Forgot Password**,

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■ = Required Field

Password

Forgot Password >
Login Help >

Cancel Login

8. On the **Forgot Password** screen click on **Text Message** to receive a temporary password to reset the PIN.

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Forgot Password?

How do you want to get your temporary password?

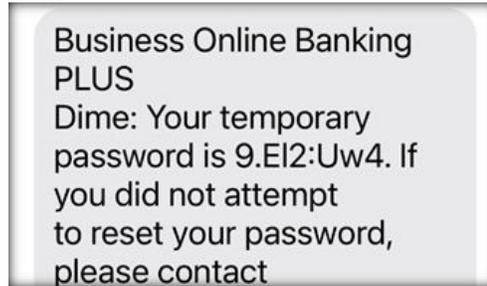
Email
 Text Message

Login Help >

Cancel Submit



9. A text message will be sent with the **temporary password**.



10. Enter the **temporary password** received by text. Create a new Password. Click **Submit**.

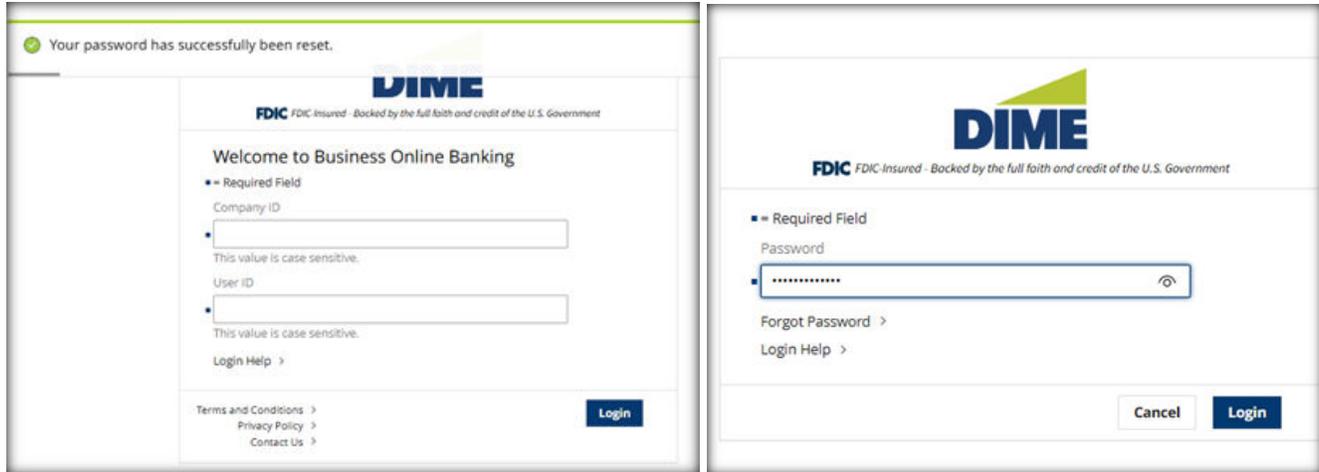
The screenshot shows the 'Forgot Password: Reset' page. At the top is the DIME logo and the text 'FDIC FDIC Insured - Backed by the full faith and credit of the U.S. Government'. Below the title, a message states: 'A temporary password has been sent to you. Please do not close your browser until you have entered the information below to reset your password.' There are three input fields: 'Temporary Password' (with a red asterisk and a masked value '*****'), 'New Password' (with a red asterisk and a note: 'Password must be between 9 and 32 characters in length and contain uppercase, lowercase, numeric, and special characters.'), and 'Confirm Password' (with a red asterisk). At the bottom right are 'Cancel' and 'Submit' buttons.

11. You will not be logged off.

The screenshot shows the 'Welcome to Business Online Banking' page. At the top left, a green checkmark icon and the text 'Your password has successfully been reset.' are displayed. Below this is the DIME logo and the text 'FDIC FDIC Insured - Backed by the full faith and credit of the U.S. Government'. The main heading is 'Welcome to Business Online Banking'. There are two input fields: 'Company ID' (with a red asterisk and a note: 'This value is case sensitive.') and 'User ID' (with a red asterisk and a note: 'This value is case sensitive.'). Below these fields is a 'Login Help >' link. At the bottom left are links for 'Terms and Conditions >', 'Privacy Policy >', and 'Contact Us >'. At the bottom right is a 'Login' button.



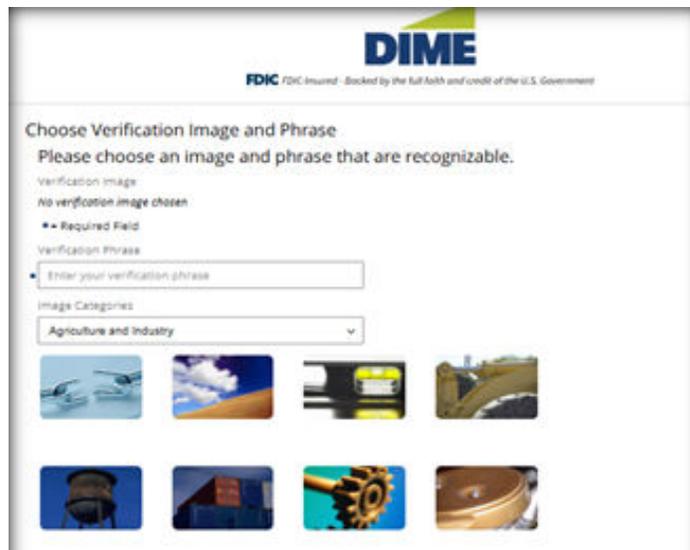
12. Enter your **Company ID** and **User ID** and click **Login**. Enter the **Password** created and click **Login**.



13. Accept the Terms and Conditions.



14. Select a **Verification Image** and enter a **Verification Phrase**. Click **Submit**. During your next login, after entering your **Company ID** and **User ID**, you'll see your personalized **security image and phrase** appear—this confirms you're on the correct login page.





15. Create your **PIN**. The PIN must be 6-12 in length and contain special characters.

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Setup PIN

For security reasons, you have been set up for Out-of-Band-Authentication. After entering your Company ID and User ID, you will be asked for this PIN and a One-Time Passcode. The One-Time Passcode will be sent via email or SMS text, depending on the options you set in your profile after your PIN has been entered.

New PIN

.....

PIN must be between 6 and 12 characters in length and contain special characters.

Strong

Confirm PIN

.....

Submit

16. You will now be logged out. Enter your **Company ID** and **User ID**. Click **Login**.

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Welcome to Business Online Banking

▪ Required Field

Company ID

▪ 20250623
This value is case sensitive.

User ID

▪ Outofband
This value is case sensitive.

[Login Help >](#)

[Terms and Conditions >](#)
[Privacy Policy >](#)
[Contact Us >](#)

Login



17. Enter your **PIN**. After entering the PIN, click **Login**. The field with Enter Your One-Time Passcode will be available. Enter the **One Time Passcode** received in the text message. Click **Login**.

The image shows a screenshot of the DIME login interface and a text message. The login page features the DIME logo, the text "FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government", and a security verification step: "Is this your image and phrase? If this isn't your image and phrase, do not enter your password. Contact customer service immediately." Below this is an image of hands holding a chain labeled "Chain". The login form includes a "Required Field" section with a "PIN" field (masked with dots) and an "Enter Your One-Time Passcode" field. There are links for "Forgot PIN?" and "Login Help", and "Cancel" and "Login" buttons at the bottom. The text message on the right is titled "Business Online Banking PLUS" and contains the message: "Dime: Your one time passcode is 263044. Please keep in mind that this passcode is time sensitive and may expire shortly. If you did not attempt to request a passcode, please contact DimeSupport@dime.com".

18. You will receive an email confirming the registration of your Wikid Token for **Out of Band Registration**.

