



Treasury Browser Installation Guide - PC & Mac



Member
FDIC

Dime Commercial Bank

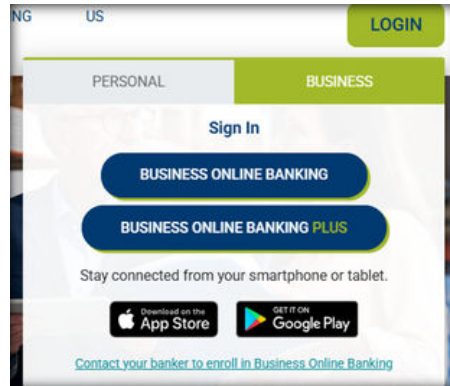


Dime's Treasury Browser Installation Guide.

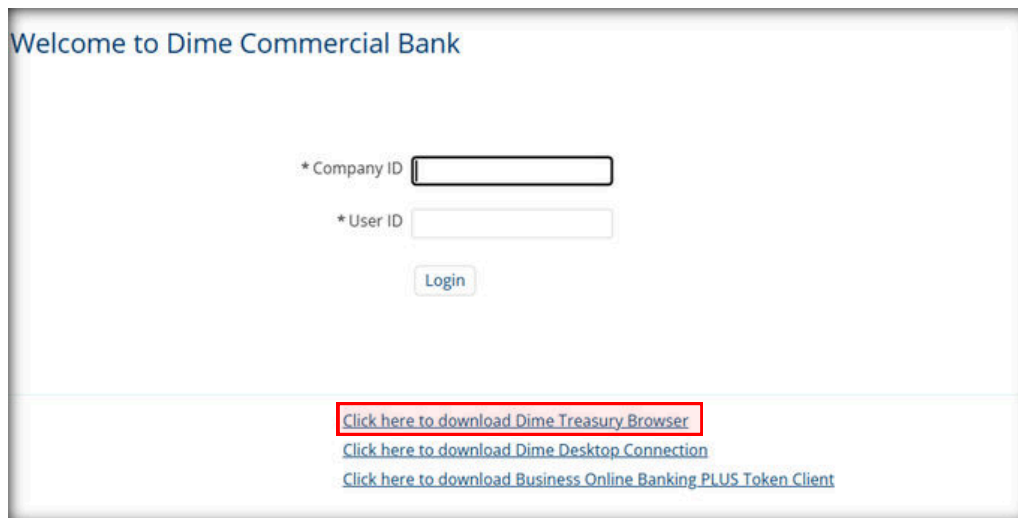
Please follow the below instructions to install Dime's **Treasury Browser** to access your online banking profile. For instructions on installing the browser on a **macOS**, proceed to page 6.

Windows Setup

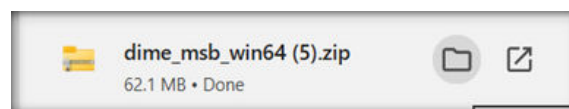
1. Go to www.dime.com
2. Click the green **Login** button at the top right-hand corner. Click **Business**. Click on **Business Online Banking PLUS**.



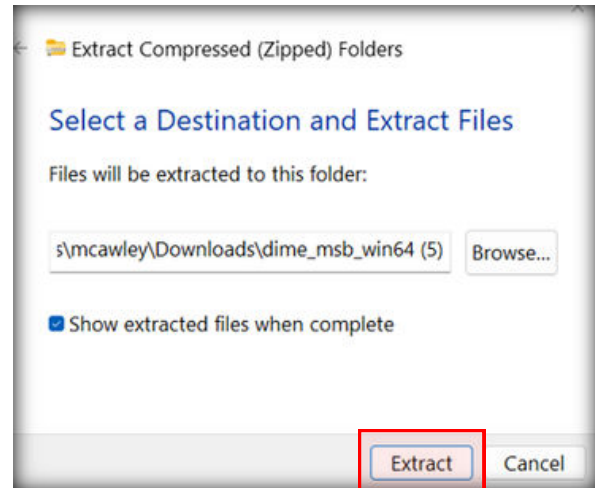
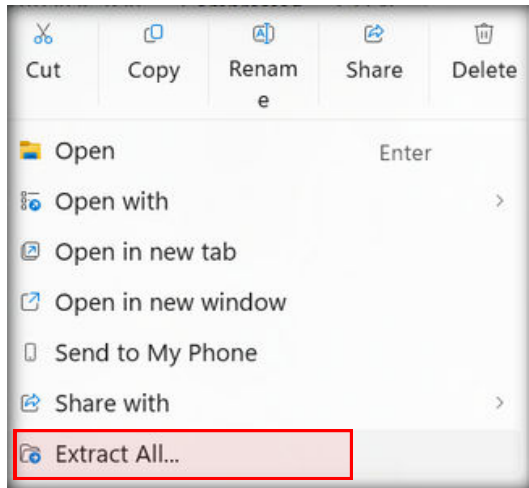
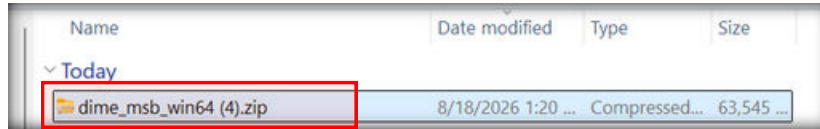
3. Click on "**Click here to download Dime Treasury Browser**".



4. Click on the Download image in the top left-hand corner of the browser. Please make sure to let the file fully download. Click on the File image next to the file name **dime_msb_win64.zip**.

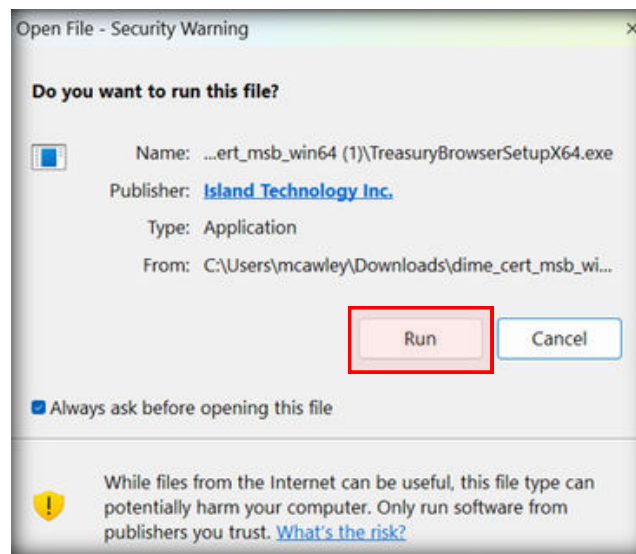


5. The Downloads file will now open. Right click on the file named **dime_msb_win64.zip**. Select **Extract All**. Click **Extract**.

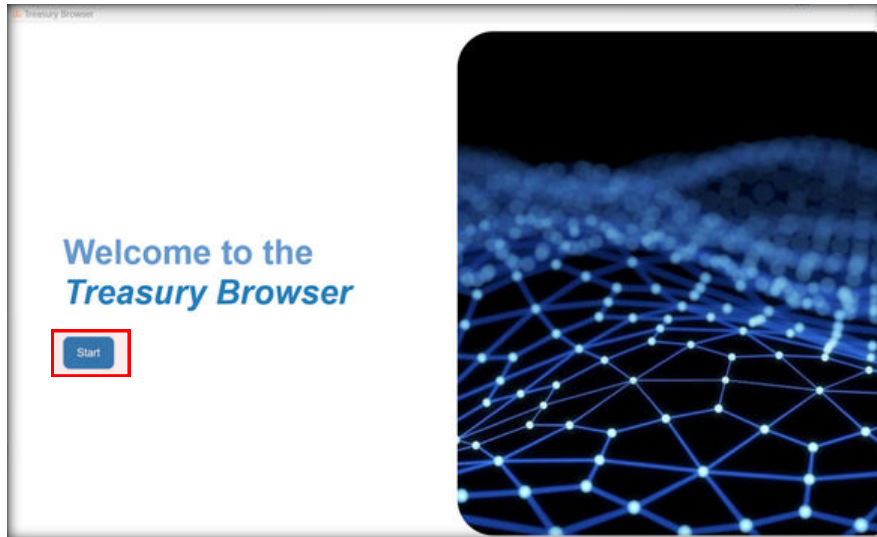


6. Double click on the file named **TreasuryBrowserSetup64.exe**.

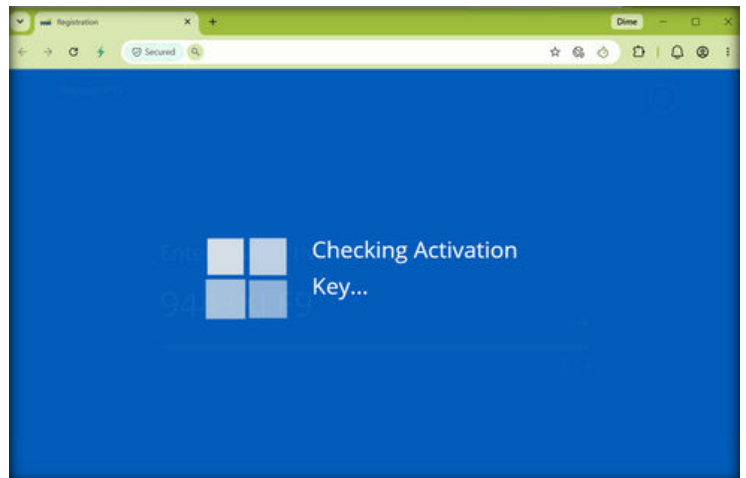
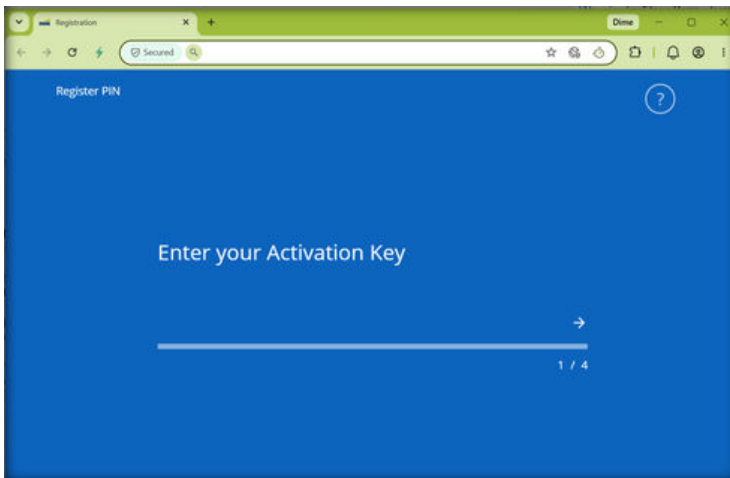
7. When the window opens click **Run**.



8. The **Welcome to Treasury Browser** window will open once the install is complete. Click **Start**.

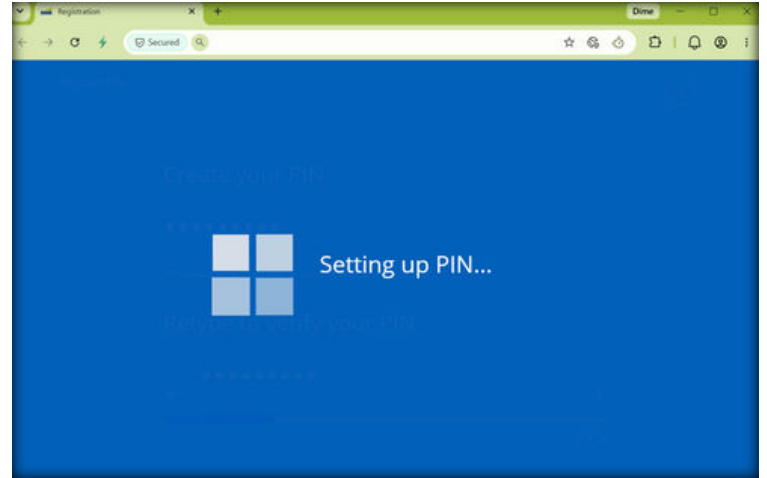
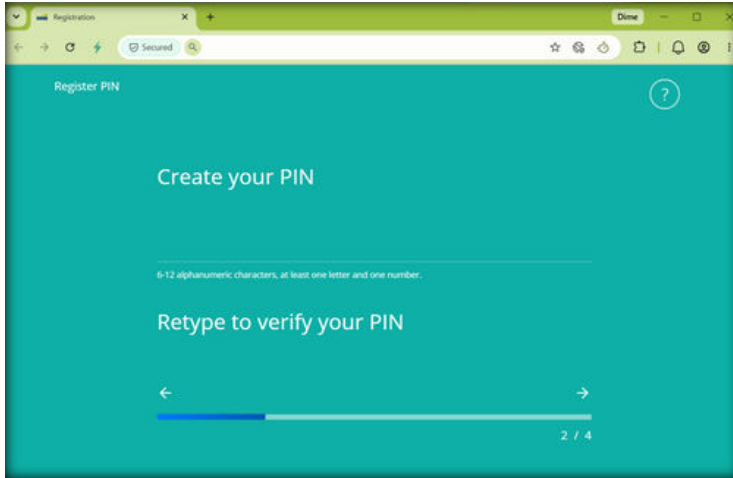


9. Next, you will enter your **Activation Key** that was provided to you by the bank. Click the **Arrow** once the key is entered. The system will then verify the Activation Key is valid.

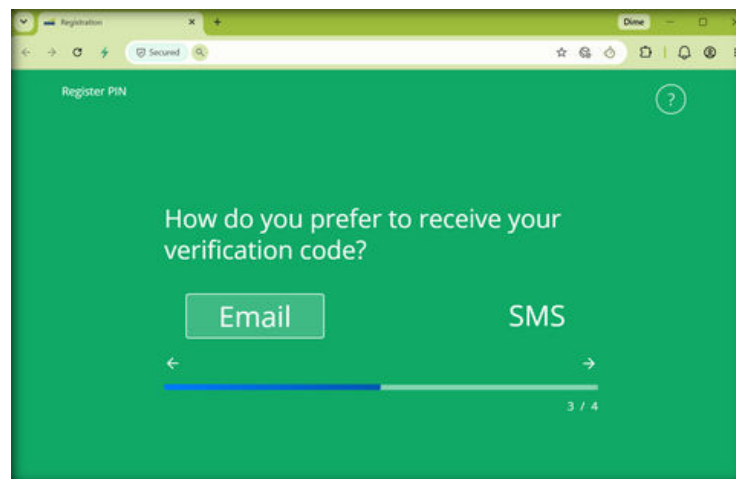




10. On the next screen you will create a **PIN**. The PIN is used to login with the Treasury Browser. The PIN must be 6-12 alphanumeric characters with at least one letter and one number. The PIN will then be setup.



11. To complete the setup of the **PIN**, you must receive and enter a Verification Code. This can be done by email and or SMS (Text message). SMS is only available if you have enrolled to receive SMS messages. Click on **Email or SMS** and click the **Arrow** to continue.

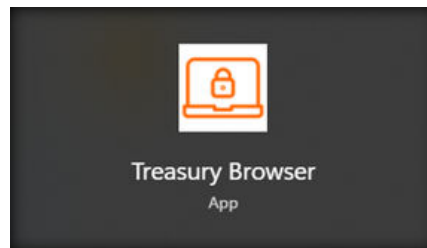




12. A verification code will be sent to your selected preference. Enter the **verification code** provided in the email or text. Click the **Arrow** to Continue.

A screenshot of a web browser showing the "Register PIN" screen. The page has a green background. At the top, it says "Register PIN" and "Enter your Verification Code". Below the text is a horizontal input field with a blue bar and a right-pointing arrow. The text "4 / 4" is visible at the bottom right of the input field.

13. You will now be presented with the login screen. You can enter in your PIN to login to your online banking profile.

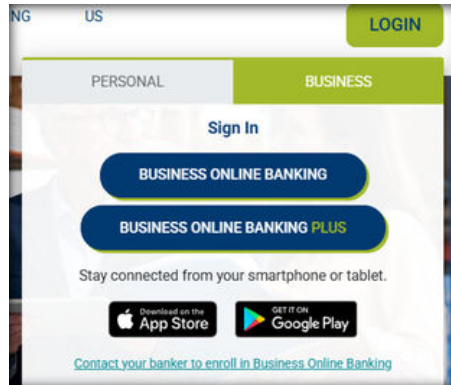
A screenshot of the Dime Treasury Browser login screen. The page features the DIME logo at the top, followed by "FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government". Below this is a "Welcome to Dime Treasury Browser" message. There is a login form with a text input field labeled "Enter your PIN" and a blue "Login" button. Links for "Forgot PIN?" and "Register New User" are also present. A security notice at the bottom states: "Safeguarding your online banking sessions is our top priority. Each time you access Dime Treasury Browser, you are entering a highly secure environment that shields your online banking from malware and other malicious activities. For more information about how you can help protect your online banking sessions."

For **Troubleshooting** tips and **System Requirements** see page 18 of this guide.

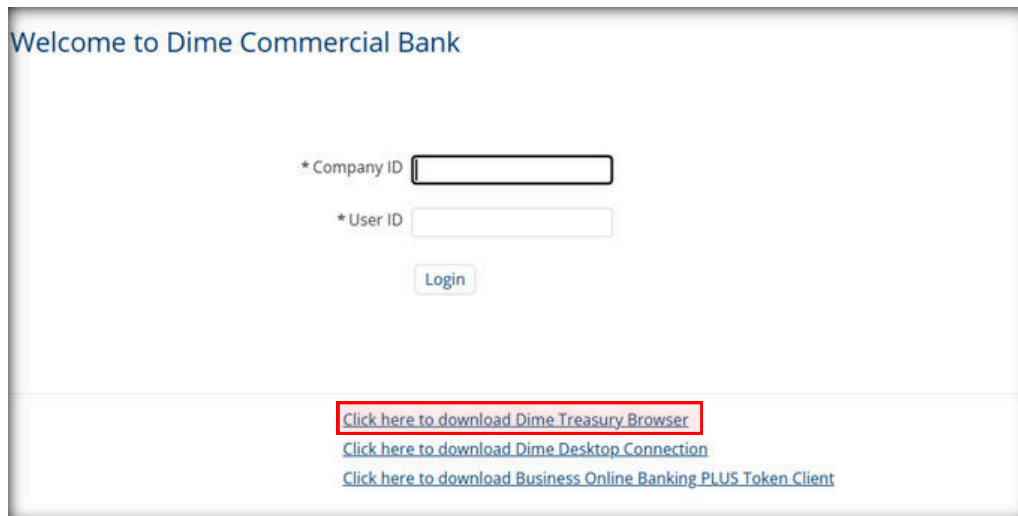


MAC Setup

1. Go to www.dime.com
2. Click the green **Login** button at the top right-hand corner. Click **Business**. Click on **Business Online Banking PLUS**.

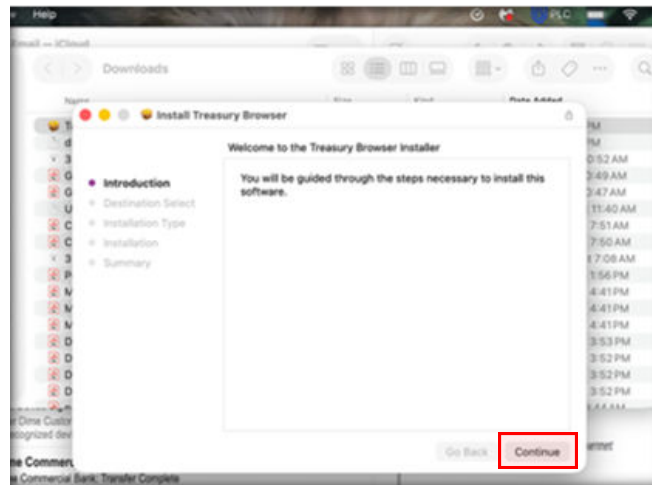


3. Click on “Click here to download Dime Treasury Browser”.

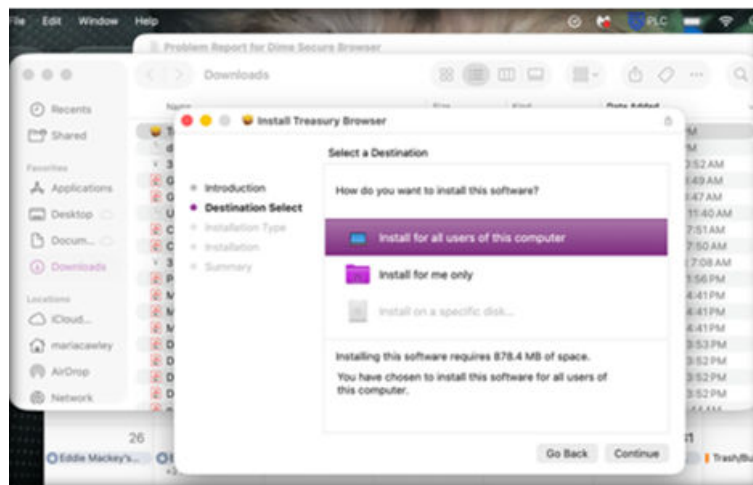


4. Click on the Download image in the top left-hand corner of the browser. Please make sure to let the file fully download. Click on the File image next to the file name **TreasuryBrowserX64.pkg**
5. The **Downloads** file will now open. Double click on the file named TreasuryBrowserX64.pkg

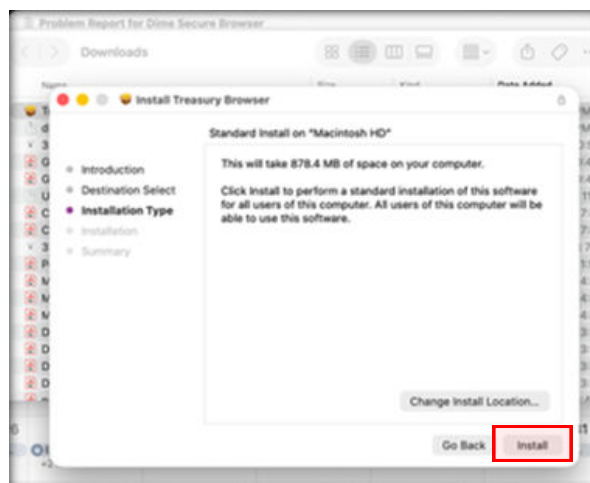
6. The **Install Treasury Browser** window will open. Click **Continue**.



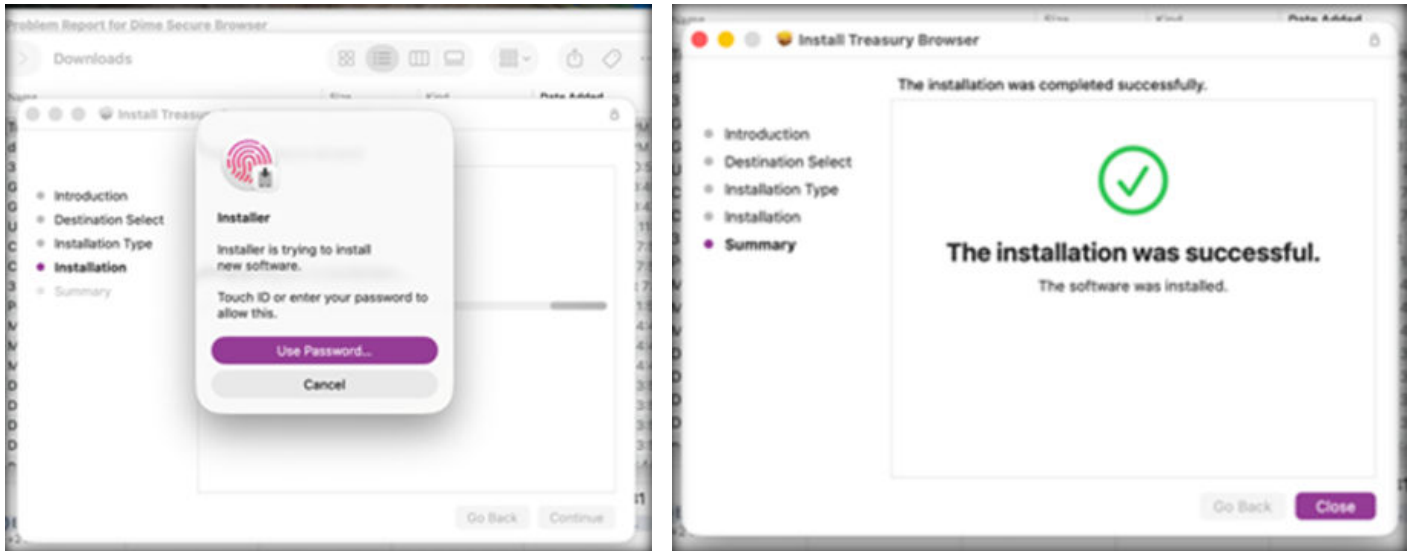
7. You will now **Select a Destination**. Choose **Install for all users on this computer** if there are other users logging into Treasury Browser from their own login credentials on this MAC. If there are no other users, select **Install for me only**.



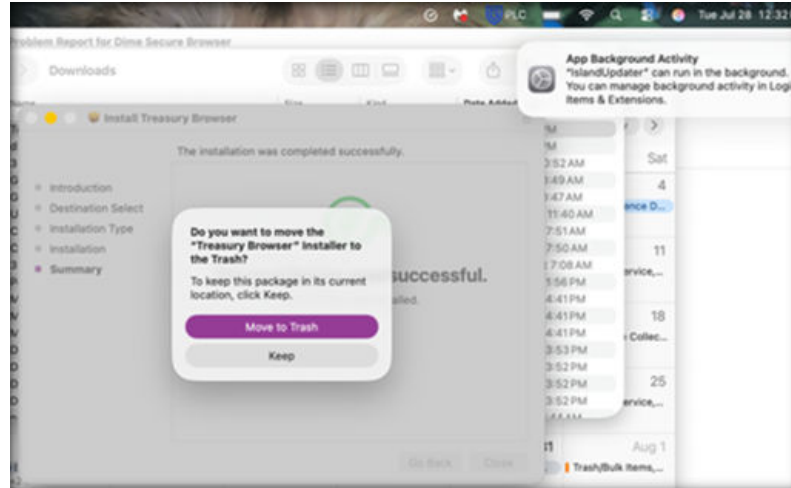
8. The standard installation notice will be present, click **Install**.



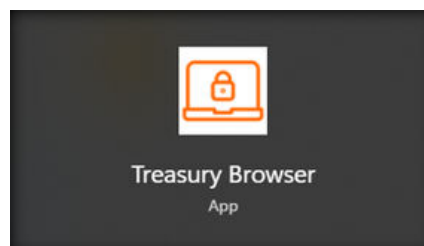
9. If presented, please provide a password or touch ID to allow the installation to be completed. Once complete, the successful installation message will be present.



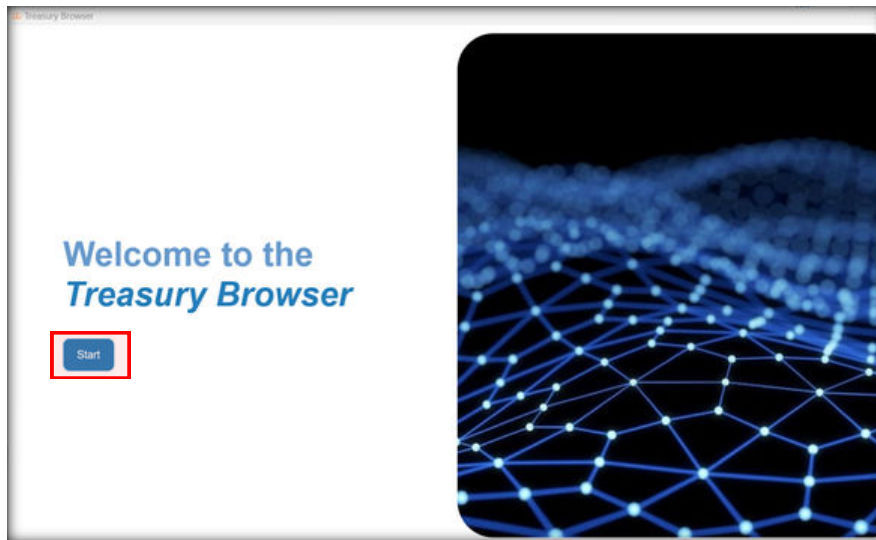
10. The option to **Move to Trash** or **Keep** the installer will be present. **Select one.** You will also have a notification regarding **App Background Activity**. You can X out of that notification.



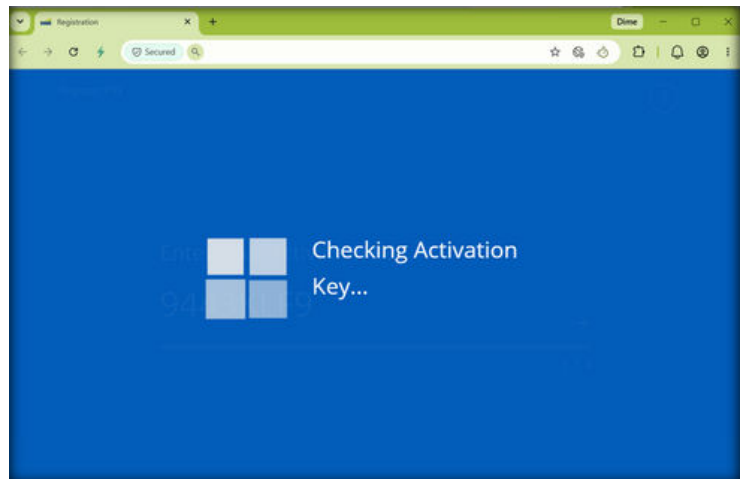
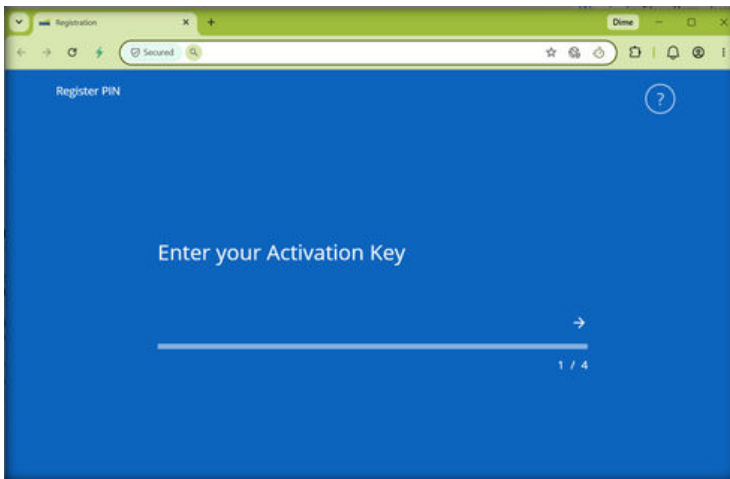
11. Click on your **Apps** icon Search **Treasury Browser**. Click on the **Treasury Browser** Icon to open.



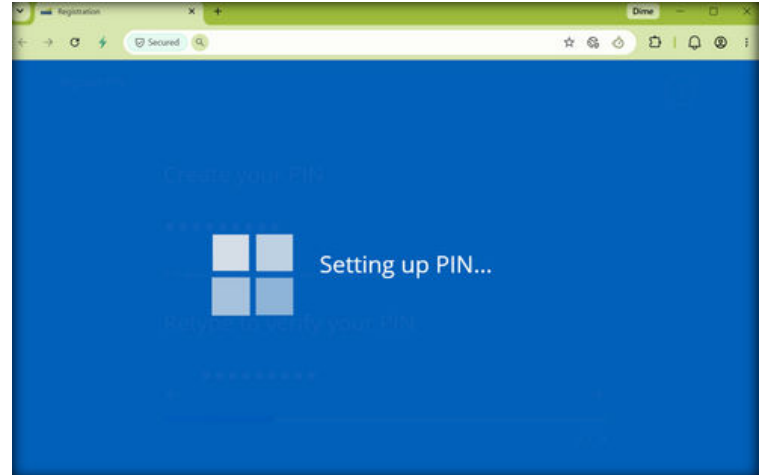
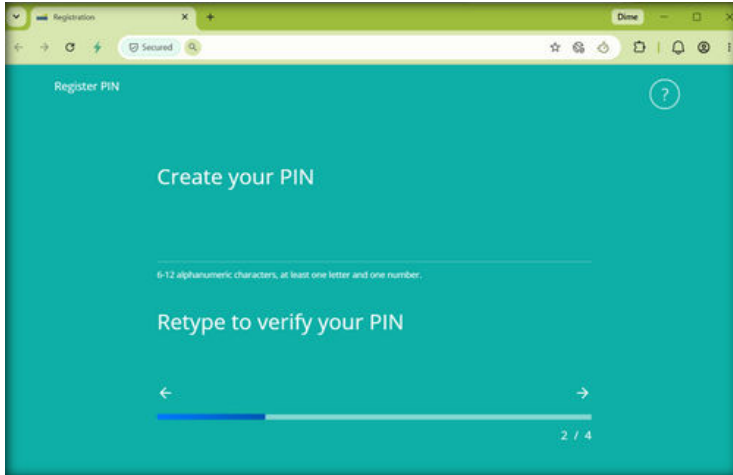
12. The **Welcome to Treasury Browser** window will open once the install is complete. Click **Start**.



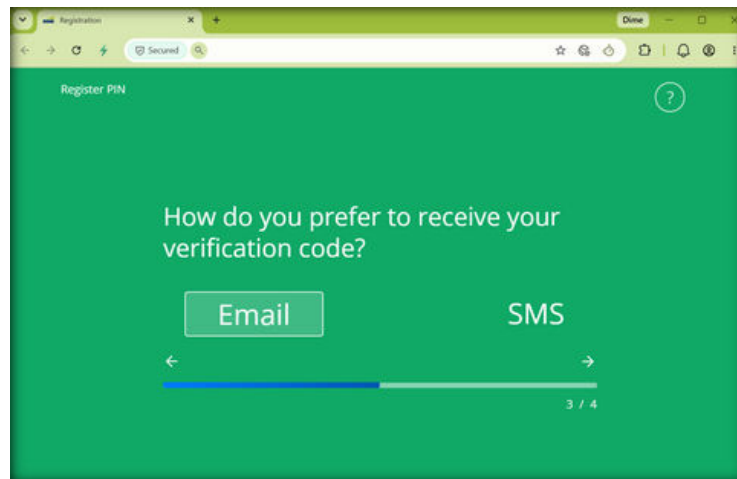
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15. To complete the setup of the **PIN**, you must receive and enter a Verification Code. This can be done by email and or SMS (Text message). SMS is only available if you have enrolled to receive SMS messages. **Click on Email** or SMS and click the **Arrow** to continue.





16. A verification code will be sent to your selected preference. Enter the **verification code** provided in the email or text. Click the **Arrow** to Continue.

A screenshot of the Dime web application's "Register PIN" screen. The page has a green background. At the top, it says "Register PIN" and "Enter your Verification Code". Below the text is a horizontal input field with a blue progress bar and a right-pointing arrow. The text "4 / 4" is visible at the bottom right of the input field.

17. You will now be presented with the login screen. You can enter in your PIN to login to your online banking profile.

A screenshot of the Dime Treasury Browser login screen. The page features the DIME logo at the top, followed by "FDIC-Insured - Backed by the full faith and credit of the U.S. Government". Below this is a "Welcome to Dime Treasury Browser" message. There is a text input field labeled "Enter your PIN" and a blue "Login" button. Links for "Forgot PIN?" and "Register New User" are also present. A security notice at the bottom states: "Safeguarding your online banking sessions is our top priority. Each time you access Dime Treasury Browser, you are entering a highly secure environment that shields your online banking from malware and other malicious activities. For more information about how you can help protect your online banking sessions."



Troubleshooting

If you encounter an issue during installation or activation process, please check the following:

1. You have a stable connection to the internet
2. You have sufficient disk space on your computer.
3. Your computer meets the minimum system requirements for Treasury Browser (see below).
4. You may be blocked from or require additional permission to install Treasury Browser. This is governed by your network/IT department or vendor.
5. An installed firewall blocks connection to any of the following:
 - a. Island Updater
 - b. Port 443/ 5228
 - c. IP Addresses:
 - 100.51.192.26
 - 173.194.45.188
 - 34.49.227.87
 - 52.45.104.109

System Requirements:

Windows:

- Any 64bit version of Microsoft Windows still receiving active support from Microsoft
- Any 64bit capable X86 processor from Intel or AMD that is supported by the version of Windows used.
- At least 8GB of RAM
- 20GB of available disk space

MacOS:

- Any version of Apple macOS still receiving active support from Apple
- At least 8GB of RAM
- 20GB of available disk space

For further assistance, please contact our **Treasury Management Support Team** during normal business hours at **631-723-7620**.